QAI
QUALITY ASSOCIATES INCORPORATED
A KONICA MINOLTA COMPANY

Achieve PDF/UA, WCAG 2.1 and Section 508 Compliance Today

Accessibility on Demand™

Truly Automated PDF Remediation at Scale

ON DEMAND – SAVE TIME AND MONEY, ACHIEVE COMPLIANCE

Corporations and Government Agencies are facing mounting pressure to ensure their documents are accessible and comply with the latest accessibility regulations. **Accessibility on Demand™** offers an automated, AI-powered solution that streamlines PDF accessibility, reducing both the time and cost involved. Our technology heavily leverages AI to enhance OCR, improve auto-tagging, and better describe images to achieve significant improvements over existing methods.

ACCESSIBILITY OPTIONS FOR ANY BUDGET

Our flexible, on-demand approach allows you to select the service level that precisely aligns with your specific needs and budget. Choose from three service tiers: **Standard** for foundational improvements, **Enhanced** for automated alt-text and advanced tagging, or **Full Remediation** for targeting when human review is required by policy . Achieve more than 95% compliance score through automation alone, reducing PDF accessibility costs by up to 95%.

FULL REMEDIATION AT SCALE

For absolute assurance and complete accessibility, expert Remediation Analysts can provide human-in-the-loop review and remediation with fast turnaround times. These experts meticulously address complex elements and ensure full WCAG 2.1 Level AA, PDF/UA, and Section 508 compliance, ensuring your documents are accessible to all users, regardless of their abilities or assistive technologies used.

SEAMLESSLY INTEGRATES INTO YOUR DOCUMENT WORKFLOWS

Accessibility on Demand™ can be integrated into your existing IDP systems/workflows via our API.

ACCESSIBILITY ON DEMAND™	Level 1	Level 2	Level 3
Service Level	**Standard**	**Enhanced**	**Full**
Automated Tagging & Logical Reading Order	✓	✓	✓
Searchable PDFs	✓	✓	✓
Metadata (Title, Language etc.) & Bookmarks	✓*	✓	✓
Expert Human Review & Validation			✓
Embedded Image Descriptions & Alt Text	Basic Alt Text	Contextual Alt Text	Custom Alt Text
Compliance Score**	90%+	95%+	100%

*Alt Text - Enhanced and Full are applied with much greater detail than the Standard Level

** Compliance score - calculated assessing passes/warnings against all checks via industry leading compliance checker

To learn more, contact us at info@qualityassociatesinc.com

ACCESSIBILITY ON DEMAND™

ACCESSIBILITY ON DEMAND™ SERVICE LEVELS

LEVEL 1 – STANDARD

Level 1 provides the most economical method to enhance a document's accessibility by ensuring it is machine-readable through highly accurate OCR leveraging advanced AI methods. This level includes:

- ✓ **Automated Tagging:** Automatically applies accessibility tags (H1, P, Li etc..) based on document structure.
- ✓ **Searchable PDF:** Industry-leading OCR converts scanned or image-based pages into searchable, accessible text.
- ✓ **Logical Reading Order:** Content is sequenced for assistive technologies, reflecting the intended flow of information.
- ✓ **Document Metadata:** Assigns correct document language, descriptive title and metadata for accessibility tools.
- ✓ **Basic Alt-Text**: Compliant descriptive text is applied to image-based pictures, graphs, and charts.
- ✓ **Generate Basic Bookmarks:** For improved navigation in documents with multiple pages.

This **standard level of accessibility** improves usability for individuals relying on screen readers and other assistive devices.

Level 1 is designed for organizations needing foundational compliance for internal, text-heavy, or archival documents, where rapid, automated improvement is the priority and full regulatory conformance is not yet required.

LEVEL 2 – ENHANCED

Level 2 builds on the Standard tier by adding AI-powered image descriptions and enhanced document analysis, targeting a minimum of 95% compliance score. This level includes ALL Level 1 features plus:

- ✓ **Contextual Alt-Text:** Context-sensitive, document-aware alt text for every image, chart, or graphic descriptions.
- ✓ **Compliance Score Guarantee:** Each document achieves 95%+ compliance score (WCAG, PDF/UA) or its free.

This level brings richer accessibility for screen reader users and fulfills most public-facing content requirements under Federal laws, while maintaining cost-effective, automated workflows.

Level 2 is ideal for organizations with public-facing, image or chart-heavy documents, active forms, or those facing external audits. It offers a strong balance between automation, compliance, and cost.

LEVEL 3 – FULL REMEDIATION

Level 3 builds upon Level 2 by adding professional human review and remediation to achieve full accessibility compliance. This level includes:

- ✓ **Complete human review of the automated results,** targeting 100% compliance** with all generated content and tags.
  **(*exceptions apply where document attribute is not remediable*)

This level is built for organizations with strict regulatory or legal policies, or for documents that require absolute certainty—such as policies, executive reports, or public disclosures**. Level 3 is the solution for organizations with minimal tolerance for compliance risk**, and the need for certified, audit-ready results.