

**Media Contact**

Rachel Hunt
DPR Group Inc.
(240) 686-1000
rhunt@dprgroup.com

Company Contact

Lora Martin
Quality Associates, Inc.
(800) 488-3547
lmartin@qualityassociatesinc.com

Quality Associates Builds Digital Document System for Bucks County Pennsylvania

Electronic Archiving and Management System Enables County's Domestic Relations Office to Better Manage Information on Thousands of Cases

Fulton, Md. – November 27, 2007 – Quality Associates, Inc., an established provider of services and solutions for document management, imaging and archiving, announced that it successfully completed a new centralized digital document storage and management system for the Domestic Relations Office of Bucks County Pennsylvania. The project cost about \$235,000.

The electronic document management solution engineered by Quality Associates is capable of maintaining tens of millions of records and will replace the business process of maintaining hard-copy files. The system will enable authorized Bucks County staff to easily access and manage Microsoft Office documents, e-mails, scanned images and other information that have previously been available only in hard-copy format.

The Bucks County Domestic Relations Office assists the public to establish court-ordered child and spousal support obligations. The office also administers, collects and enforces court orders once they are established. In 2006, the Domestic Relations Office collected more than \$81 million and had more than 16,000 open cases – some of which can remain active for up to 18 years.

Scott Swidersky, Director, Information Systems Division, Quality Associates, said, "Across the U.S., county governments are being challenged with organizing and accessing all kinds of print and electronic records. County domestic relations offices are specifically challenged because they are tasked with managing what typically amounts to millions of hard-copy pages, e-mails and computer files related to thousands of distinct cases."

Swidersky continued, "These files must be accurately and appropriately tracked from the time

they are initially filed and docketed, to the court hearing, and ultimately through case worker assignment. Potentially dozens of county employees can be involved in a single case, which clearly demonstrates the need for an advanced digital content and document management solution.”

Founded in 1986, Quality Associates is a GSA Federal Supply Service (FSS) contractor that has developed a strong track record in providing data conversion and archival services and systems for local, state and federal governments.

Continued Swidersky, “We are extremely pleased to be bringing a sophisticated blend of document imaging and storage technology to the Domestic Relations Office of Bucks County. By creating a centralized document management system, we believe Bucks County is on the forefront of what will soon become a growing trend.”

About Quality Associates, Inc.

Quality Associates, Inc. (QAI) offers customized document and knowledge management solutions that enable organizations to maximize productivity by ensuring that information is captured, converted and accessible. As a value-added reseller (VAR) that partners with the industry’s leading electronic content management (ECM) hardware and software providers, QAI offers a wide range of services and solutions that includes scanning and imaging; document and media conversion; storage and electronic archiving; and full systems integration and support with customized training programs. QAI also provides strategic quality assurance consulting and auditing services. QAI’s broad client base includes federal, state and local government agencies; chemical and manufacturing companies; financial, accounting and law firms; and medical research facilities. For more information, call (800) 488-3547 or visit www.qualityassociatesinc.com.

###