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Quality Associates Builds Digital Archives for Anne Arundel County Maryland Government

Fulton, Md. – April 14, 2009 – Quality Associates, Inc. (QAI) (www.qualityassociatesinc.com), an established provider of services and solutions for document management, imaging, and archiving, announced that it is performing multiple content management projects for Anne Arundel County Maryland. The goal of the projects is to create a searchable and retrievable enterprise electronic document solution for various offices within the County, including the Department of Public Works and the Department of Inspections and Permits.

Quality Associates designed an electronic content management (ECM) and workflow system consisting of software and hardware for converting and storing records and materials that were previously only available on paper. Additionally, Quality Associates digitized approximately 40 years of operating maps for water and sewer for the Department of Public Works, and set up a digital permit management system for the Department of Inspections and Permits. The County Council office of Anne Arundel has also digitized their bill and resolution document collection, VHS tapes, and audio material to allow for central access through a Web browser.

Jack Martin, Deputy Director of IT, Anne Arundel County, said, "We are pleased with the work done by Quality Associates. They performed the hands-on support needed to digitize more than three million documents, and put in place the needed hardware, software, and support for an electronic content management system that is designed to meet our present and future requirements. Looking ahead, the new infrastructure will enable certain departments to access and share information and we look forward to having the ability to improve and enhance business processes to meet new challenges."

Scott Swidersky, director, Information Systems Division, Quality Associates, said, “Anne Arundel County is once again taking a forward-thinking approach and adopting state-of-the-art technology to improve and streamline its procedures. Advances in hardware, software, and storage solutions are making it possible for organizations such as Anne Arundel County to improve productivity, facilitate collaboration, and protect against loss or damage by creating accessible, searchable electronic archives. These online repositories are made up of legacy content and current documents, regardless of the format types. Counties are dealing with vast amounts of paperwork, and they are realizing that there are better ways to do business. By standardizing storage, retrieval, and workflow processes, counties can streamline the exchange of information across departments and work smarter.”

Quality Associates focuses on providing services to government agencies and private companies in regulated industries such as accounting, legal, healthcare, and finance. Quality Associates is a GSA Federal Supply Service (FSS) contract holder.

About Quality Associates, Inc.

Quality Associates, Inc. (QAI) provides customized solutions and services that turn printed materials and electronic information into useful, organized data that can be readily located and accessed by authorized users. From scanning and imaging to complete, searchable systems that bring information directly to the desktop, QAI offers complete systems integration, support, and post-deployment training to ensure success. Founded in 1986 and based near Baltimore and Washington, D.C., QAI has grown from a one-person consultancy into a trusted, experienced Value-Added Reseller (VAR) with an extensive electronic content management (ECM) supplier and partner network. QAI works with federal, state, and local agencies; schools, colleges, and universities; chemical and manufacturing companies; hospitals and pharmaceutical, healthcare, and medical research organizations; financial, accounting, and law firms; professional associations and many others. For more information, call (800) 488-3547 or visit www.qualityassociatesinc.com.

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