



Quality Associates, Inc. Celebrates 30th Anniversary

Company marks three decades of delivering document management, business process outsourcing, archiving, quality assurance and scientific support services

Fulton, Md. – May 19, 2016 – **Quality Associates, Inc. (QAI)**, a provider of enterprise-class services and solutions for content management, document imaging and ECM, announces the celebration of its 30th anniversary. Founded in 1986, QAI marks three decades of delivering document management, business process outsourcing, archiving, quality assurance and scientific support services to federal, state and local government agencies; and commercial and private organizations across a wide range of industries.

Today, QAI relies on its three divisions – Information Systems, Archiving and Quality Assurance & Scientific Support – as well as its affiliate, **DocPoint Solutions**, to bring clients customized solutions that turn printed materials and electronic information into useful, organized and accessible data. However, the company was originally established to provide quality assurance and regulatory services to the pharmaceutical and agrochemical industries. Founder and president, Paul Swidersky, saw the need for independent quality assurance professionals to help research organizations comply with new U.S. Federal Drug Association (FDA) and Environmental Protection Agency (EPA) regulations. From there, Swidersky continued growing the company and expanding its capabilities. This growth led to Lynn Swidersky joining the company in 1991 as vice president. In this position, Lynn Swidersky oversees both the financial and human resource operations, playing a vital role in keeping QAI moving “behind the scenes.”

In 1992, QAI established its Good Laboratory Practices (GLP) archives to store and manage clients’ research data and specimens. Then, in the mid-90s, QAI embarked on its first large-scale scanning project when a research consortium sought a more efficient way of distributing research data to its 35 companies. QAI’s document conversion services offering took off when Scott and Chris Swidersky (executive director and director of technical services, respectively) joined the company, spearheading the launch of its Information Services Division (ISD)

in 1997. Leveraging the latest software and hardware technologies, the ISD helped QAI expand its client base, especially in the public sector.

As QAI continued to scan and archive documents, it observed that many organizations still struggled to input, store, share and manage information at the enterprise level. Thus, in 2008, it formed DocPoint Solutions, offering end-to-end enterprise content management (ECM) solutions that utilize the Microsoft SharePoint platform. Since then, DocPoint and QAI have seamlessly worked together to fulfill the ECM needs of a wide range of clients.

“From our humble beginnings as a small consulting firm, to our growth into a well-established, trusted provider of complete content management solutions, QAI has evolved significantly over the past 30 years,” said Paul Swidersky, founder and president, QAI. “However, our attention to clients’ needs and delivering customized solutions that help them meet their business goals has not changed. We are thrilled to celebrate our 30th anniversary and are looking forward to what the future has in store.”

Over the years, QAI has worked with hundreds of clients, including large federal agencies; local government entities; universities and educational institutions; legal organizations; banking and financial firms; nonprofits and associations; and many more. The company has also held seven successful user conferences; received numerous industry and partner awards and recognitions; honed relationships with many of today’s leading technology vendors; and regularly participated in events and trade shows.

Paul Swidersky concluded, “On behalf of QAI, thank you to all of our customers, partners, employees, family and friends who have supported us over the years and helped us reach this milestone.”

To view a video commemorating QAI’s 30th anniversary, visit: <https://youtu.be/-Wob7223jls>.



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About Quality Associates, Inc.

Quality Associates, Inc. (QAI) provides customized solutions and services that turn printed materials and electronic information into useful, organized data that can be readily located and accessed by authorized users. From scanning and imaging to complete, searchable systems that bring information directly to the desktop, QAI offers complete systems integration, support and post-deployment training to ensure success. Founded in 1986 and located in close proximity to both Baltimore and Washington, D.C., QAI has grown significantly over the years into a trusted, experienced Value-Added

Reseller (VAR) with an extensive electronic content management (ECM) supplier and partner network. QAI works with federal, state and local agencies; schools, colleges and universities; chemical and manufacturing companies; pharmaceutical, healthcare and medical research organizations; financial, accounting and law firms; professional associations; and many others. For more information, please call (800) 488-3547 or visit QualityAssociatesInc.com.

Quality Associates, Inc.
800.488.3547

Company Contact: **SCOTT SWIDERSKY**
sswidersky@qualityassociatesinc.com

DPR Group, Inc.
240.686.1000

Media Contact: **KRISTINA KELLY**
kkelly@dprgroup.com

