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Quality Associates, Inc. Awarded Contract by City of Hagerstown

Police Department Case Files and Criminal Record Jackets to Be Digitized

Fulton, Md. -- July 9, 2012 -- Quality Associates, Inc. (QAI) <u>www.qualityassociatesinc.com</u>, an established provider of services and solutions for large-scale document management, imaging and archiving, today announced that it has been awarded a contract by the City of Hagerstown, Md. to digitize Hagerstown Police Department (HPD) case files and criminal record jackets. The award follows a determination by city officials that QAI was the lowest, most responsive bidder among a field of 25 vendors.

Contract work began in June and is expected to run six months. QAI will transport some 600 boxes of files and nearly 300 rolls of microfilm, comprising millions of paper pages, photographs and fingerprint cards as well as over a half million microfilm images, to its facilities in Fulton for sorting and digitization. Some of the documents date back to the early 1900s.

John ("Jack") Moulton, HPD Support Services Administrator, said, "HPD transitioned to electronic recordkeeping about three years ago. Digitizing these historical files in a compatible format will allow HPD to be totally electronic and free up valuable office space now used for record storage. Plus, any HPD department needing access to these records will be able to do so via their computer, making HPD operations even more efficient."

Scott Swidersky, QAI Executive Director, said, "QAI possesses a proven track record when it comes to document conversion projects such as the HPD effort. Over the years, for public and private organizations of every size, we've perfected our production workflow plans, assuring on-time delivery of high-quality contract deliverables. No matter how many documents are involved, we have the capacity to meet customer requirements, and our secure facilities allow the conversion work to occur on site or off, even when sensitive material is involved."

About Quality Associates, Inc.

Quality Associates, Inc. (QAI) provides customized solutions and services that turn printed materials and electronic information into useful, organized data that can be readily located and accessed by authorized users. From scanning and imaging to complete, searchable systems that bring information directly to the desktop, QAI offers complete systems integration, support and post-deployment training to ensure success. Founded in 1986 and based near Baltimore and Washington, D.C., QAI has grown from a one-person consultancy into a trusted, experienced Value-Added Reseller (VAR) with an extensive electronic content management (ECM) supplier and partner network. QAI works with federal, state and local agencies; schools, colleges and universities; chemical and manufacturing companies; pharmaceutical, healthcare and medical research organizations; financial, accounting and law firms; professional associations; and many others. For more information, please call (800) 488-3547 or visit www.qualityassociatesinc.com.

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