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## **Quality Associates Wins New Contract with the National Institutes of Health**

*Columbia Tech Firm to design document management system for NIH's Technology Acquisition and Assessment Center*

Columbia, Md. – February 27, 2007 – Quality Associates, Inc., an established provider of services and solutions for document management, imaging and archiving, announced that it was selected by the National Institutes of Health (NIH) Information Technology Acquisition and Assessment Center (NITAAC), an organization that facilitates the acquisition of IT products and services for NIH and other federal government agencies, to design and implement a document management and archiving system.

Upon completion, over a half-million pages of government-wide acquisition contracts (GWACs) will be converted to searchable PDF files. The project is worth approximately \$260,000 and work is expected to be completed this summer.

Under this contract, Quality Associates will design an electronic document management system for NITAAC that integrates hardware, information capture software, and on-site staff support needed to scan and convert the hard-copy files into PDFs. Once the documents are converted into PDF, Quality Associates will automate NITAAC's existing manual archiving and retrieving procedures by implementing the Captaris® Alchemy® Electronic Document Management System (EDMS) content management solution. Quality Associates will also provide hands-on training for the new EDMS system and imaging processes, so that NITAAC staff can continue to add documents to the virtual archive.

By streamlining processes and making documents more readily available, the document management system will provide NITAAC with several benefits. The new system will help NITAAC provide better and faster service to its government clients, will lower the risk of permanent data loss, and will accommodate the Center's large-scale future archiving requirements. The system will also help NITAAC comply with E-Government requirements.

Scott Swidersky, Director, Information Systems Division, Quality Associates, said, "Many organizations are facing the serious challenge of organizing and archiving massive amounts of information. The electronic document management system that Quality Associates will install on behalf of NITAAC will include a powerful search engine and software for viewing, compiling and routing information. Employees will no longer have to spend time locating and retrieving hard-copy files, because the digital version of the documents will be right at their fingertips."

Founded in 1986, Quality Associates is a GSA Federal Supply Service (FSS) contractor that has developed a strong track record in providing data conversion and archival services and systems for local, state and federal governments.

Swidersky continued, "With this new contract, we look forward to continuing our longstanding and valued relationship with the National Institutes of Health. Looking ahead, we hope to apply our expertise to additional document management initiatives within various other Institutes and Centers at the NIH."

### **About NITAAC**

The National Institutes of Health (NIH) Information Technology Acquisition and Assessment Center (NITAAC) has been facilitating the acquisition of IT products and services for NIH and other federal government agencies since 1996 and was granted Executive Agent designation in 2000. This designation allows NITAAC to operate its Government-wide Acquisition Contracts (GWACs). NITAAC is a \$12 billion program, offering three GWACs: Chief Information Officer – Solutions and Partners 2 Innovations (CIO-SP2i); Image World 2 New Dimensions (IW2nd); and Electronic Commodities Store (ECS III). For more information, visit <http://nitaac.nih.gov>.

### **About Quality Associates, Inc.**

Quality Associates, Inc. (QAI) offers customized document and knowledge management solutions that enable organizations to maximize productivity by ensuring that information is

captured, converted, and accessible. As a value-added reseller (VAR) that partners with the industry's leading electronic content management (ECM) hardware and software providers, QAI offers a wide range of services and solutions that include scanning and imaging; document and media conversion; storage and electronic archiving; and full systems integration and support with customized training programs. QAI also provides strategic quality assurance consulting and auditing services. QAI's broad client base includes federal, state and local government agencies; chemical and manufacturing companies; financial, accounting, and law firms; and medical research facilities. For more information, call (800) 488-3547 or visit [www.qualityassociatesinc.com](http://www.qualityassociatesinc.com).

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